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Jennifer Bontrager

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AZ CORP COMMISSION
DOCKET CONTROL
From: John Quintero <john39quintero@gmail.com>
Sent: Thursday, April 20, 2017 5:48 PM
To: Tobin-Web
Subject: 2017 APR 24 A 10:11
A.P.S. Rate Meeting, Yuma.

Arizona Corporation Commission

DOCKETED

APR 24 2017

DOCKETED BY

GB

Comm. Tobin; First let me thank you for attending this important event (although you arrived late at end of session)

I wasn't pleased with the number of residents in attendance. I was supposed to be notified with plenty of time by Comm. Burns office of date, time & place of meeting.

I only found out about session after receiving notice by email from Diane Brown, Executive director of Arizona of P.I.R.G. ON 4/06/17.

I was told by Mr. Burns office that date, time and place of session in Yuma could be found in the "DOCKET", no such information was or ever appeared on "DOCKET" up until the morning of 4/10/17. I called Mr. Burns office but calls were not returned, now maybe you can UNDERSTAND the CONSUMERS FRUSTRATION AND MINE.

I met with A.P.S. consumers in San Luis, AZ, Somerton, AZ., Wellton, AZ. on the 4/11/17 & 4/12/17, 90% of the consumers were not aware of SESSION notifications until they heard from us. I guess that this really upset a very large percentage of consumers.

You know that A.P.S. is a MONOPOLY out of control, with no "COMPETITION" over 90% of the state. COMMISSIONERS ARE WELL ARE OF THIS PROBLEM, BUT EVERYONE STAYS QUITE AND LOOKS THE OTHER WAY, JUST LIKE YOUR PRESIDENTS ADMINISTRATION. As we say in MEXICAN "Mucho Mordida".

Now Commissioner, are you willing to ARTICULATE WITH THE CONSUMER & VOTER and preserve the RESPECT OF THE PEOPLE FOR THE A.C.C.

Or are YOU going to chose to ARTICULATE WITH THE UTILITY'S & CORPORATIONS (where the dark money hides and leaks to different hands and bank accounts).

The choice is YOURS of where you decide to rest your laurels. You can be PROUD and ARTICULATE WITH and SUPPORT the consumer.

We know what our choices are, and as consumers of ENERGY we are willing to make them.

Remember, you were elected to be OUR "WATCH DOGS OVER THE UTILITY'S & CORPS. DOING BUSINESS IN OUR STATE OF ARIZONA.

Comm. Tobin just give me some answers on these few items on A.P.S. CHARGES THAT CONSUMERS ARE BITCHING AND PISSED OFF ABOUT.

1. Why charge Commercial entities a lower late the residential consumers.
2. Why charge 30 cents per KW on 'Time Management' peak hrs. That 3x time regular rate.
3. why are AZ consumer being CHARGED FOR GENERATING PLANTS THAT PROVIDE POWER TO CALIFORNIA AND NOT TO AZ. ??????
4. Why does A.P.S. charge for sending a billing invoice (email or hard copy). My bank, mortgage co, credit

card co, natural gas co, etc,etc don't charge for billing, so what makes A.P.S. SPECIAL IN THE EYES OF THE A.C.C.??????

5. Qualifying for Senior & low income programs: :: A.P.S. is now administering these programs which RECEIVE Federal and State Funds. This programs were up until end of 2016 administered & validated by Non-profits organizations like W.A.C.O.G.. A.P.S. has lowered or raised qualifications without notice, which has put a lot of consumers in a QUANDARY, DO YOU PAY YOUR "HIGH ELECTRIC BILL, DO YOU BUY GROCERIES, DO YOU BUY MEDICINE OR DO YOU PUT GAS IN THE CAR. Yumas Senior & low income population is a WHOLE LOT LARGER then STATISTICS WOULD HAVE YOU BELIEVE. I know because I work for them PRO BONO

6. One case on E-3 QUALIFYING, MINE, for the last five (5) years I have qualified for this program. Since A.P.S. took over the program i have not qualified. My earnings are still the same, no increase for 5 years, so I checked to see what was happening I found out that the Company had LOWERED the yearly earnings for families, with that done, a whole hell of a lot consumers cannot qualify, so we are S.O.L.

7. Why is the A.C.C. letting A.P.S. PENALIZE ITS CONSUMERS WHO WANT SUSTAINABLE AFFORDABLE GREEN ENERGY, SOLAR, WIND & WATER, WHY, WHY WHY. A LOT OF THESE FOLKS ARE GIVING UP ON THIS ISSUE.

8. We are going to ask for an Independent Investigation of A.P.S. activities in generation plant purchases of Coal fired & Natural Gas fired plus Solar plants (In state & out of state). Also investigate financial activities in :: Investor dividends, Investors, SEC stock violations, violation of consumer protection laws, violation of handicapped persons rights and rate increase's without consumer sufficient notice and an INVESTIGATION of THE SMART METER BULL. This just a start.

Commissioner, We don't SPEAK PHOENIX, We don't SPEAK TUSCON, We don't SPEAK FLAGSTAFF, AND SURE DON'T SPEAK WASHINGTON, WE SPEAK "YUMA".

Please answer the above question for me and a whole lot of other A.P.S. consumers either by USPS, EMAIL, PHONE CALL or a visit to my HOME.

Best Regards

John Quintero
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